


### Customer Complaint Form

| Client's Details:  |   |
|--|---|
| Name:  |   |
| Account Number:  |   |
| Complaint Details:   |   |
|  |   |
| Cause for the complaint?                                       |   |
| What do you expect?  |   |
| Please fill additional fields if a specific order is affected: |   |
| Ticket ID number:  |   |
| Time (UTC):  |   |
| Contact number:  |   |
| Current address:   |   |
| Account type:  |   |
| Signature:   |   |
| Date:  |   |
| Customer's Signature:  | <br><hr style="width: 100%;"/> |

VDC Limited will handle the complaint promptly and comment on it.

Please send the complaint form to our compliance department: [support@vdclimited.com](mailto:support@vdclimited.com)